Leveraging Just a Few Keywords for Fine-Grained Aspect Detection Through Weakly Supervised Co-Training

Giannis Karamanolakis, Daniel Hsu, Luis Gravano

Department of Computer Science, Columbia University {gkaraman, djhsu, gravano}@cs.columbia.edu



Online User-Generated Reviews



Televisions Electronics 🔻



★☆☆☆☆ Great tv for six months then out goes the sound March 18, 2016

Size: 32-Inch Style: TV Verified Purchase

ቛ 32-Inch 720p LED TV



Great tv for six months then out goes the sound. Called samsung for help and the best they could do was send me on a 240 mile round trip to a samsung approved service center that is only open in the day time so I would have to take half a day off work twice to get it fixed. So unless you live close to a service center think twice about this ty

$\star \star \star \star \star$ Good picture and very lightweight. But it would not stay powered off. December 31, 2015

Size: 32-Inch Style: TV Verified Purchase

I had this installed on the wall bracket in the exercise room and was watching a show while finishing up the installation. It is very light and seems well built cosmetically. Problem was when I used the remote to shut it off, it did go off, no audio or picture. Then 3 seconds later it came right back on again... spooky I know. So I shut it down again, it went off and right back on again. looking around to see if my wife had the smart remote from upstairs from the Samsung big screen playing games with my psyche, not to be found. So I boxed it up, sent Amazon a return request, they sent UPS the next day and I had the replacement in 2 days no charge for anything. This TV shuts off and is a welcome addition to the man cave and the exercise room. Note, this TV has a 19 volt DC power converter similar to your laptop charger. It is not a 120VAC direct power cord to the TV from the wall. The power supply sits on the floor and a cord to the TV. 5 stars for the replacement TV

$\star \star \star \star \star \star \star \star \star \star$ A great TV for an amazing price January 16, 2016

Size: 32-Inch Style: TV Verified Purchase

I purchased this to replace an older Philips LCD TV of the same size; after going on 8 years it finally died. The first time I ordered this it arrived with a cracked screen, which I'm suspecting was due to the packaging on Amazon's end (or lack there of). The replacement arrived in perfect condition though and it's extremely user-friendly and easy to set up. It only has 2 HDMI ports, but since this a second TV that I use in my bedroom, it works fine for me. I don't have cable in my bedroom and the two HDMI ports work perfectly for my Roku and DVD player.

The picture quality of this is very good and the sound is exceptionally good for a TV that is so thin. The actual TV itself only weighs maybe five or six pounds. My only complaint is that the legs of the TV can only be mounted to the very ends, making it difficult to fit on a smaller surface; it barely fit on the top of my dresser. The legs are also only about an inch high, making it impractical to put anything underneath of it, as it will block the picture. (To visualize, my tiny Roku 2 barely fits underneath it without blocking the screen). Other than that, it's great TV and exceptionally well priced.

Q

yelp

Find Restaurants

Near Civic Center, Manhattan, NY



Sign Up



Tavern on the Green O Claimed





Online User-Generated Reviews



- Segments (e.g., sentences, clauses) of a review may discuss different aspects
- Goal: Classify individual segments to K pre-defined aspect classes

★★★★★ Great price for an excellent LED TV Verified Purchase	/
<u>Sentence</u>	<u>Aspect</u>
Great Tv for the price.	····▶ Price
The audio is ok for the tiny speakers	···· Ease of Use ···· Sound Quality ···· General

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<u>Sentence</u>	<u>Aspect</u>
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• This work: Train neural networks without ground truth segment labels

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- This work: Train neural networks without ground truth segment labels
 - Supervised learning: require (many) segment labels



- >1B products
- >10K categories
- New products added every day

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 - Supervised learning: require (many) segment labels
 - Unsupervised learning (topic models): may not capture the K aspects of interest
 - + Weakly supervised learning: leverage descriptive seed words as supervision



Learning with Seed Words

• We assume a small set of indicative **seed words** per aspect:

Aspect	Seed Words
Price	price, value, money, worth, paid
Image	picture, color, quality, black, bright
Sound	sound, speaker, noise, loud, volume

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Seed words are easier to collect than ground truth labels



Spoiler: we cope with noisy seed words!



[Lund et al., 2017]



Limitations of previous approaches:

- 1. Individual seed words are **not** used during training
- 2. Aspect embedding quality is **sensitive** to word embedding quality
- 3. Aspect embedding fine-tuning risks from **diverging** from pre-defined aspects

[Lund et al., 2017]



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• Our approach: Weakly Supervised Co-Training

- + We exploit the **predictive** power ...
- + of each individual seed word ...
- + during training

[Lund et al., 2017]

Outline

1. Fine-Grained Aspect Detection with Seed Words

2. Weakly Supervised Co-Training

3. Experiments

4. Conclusions and Future Work

- How to train neural networks using seed words?
- Our Teacher-Student approach:
 - + Leverage **seed words** in a bag-of-seed-words classifier (**Teacher**)
 - + Use **Teacher**'s predictions to train a neural network (**Student**)
 - + Adaptively cope with noisy seed words through iterative co-training



- 1. Teacher
- 2. Student
- 3. Teacher -> Student
- 4. Student -> Teacher



1. Teacher

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Teacher: Leverages Seed Words to Predict Aspects

Teacher: a Bag-of-Seed-Words classifier

-Uses seed words to predict aspect probabilities $\langle q^1, ..., q^K \rangle$



segment: "The picture looks very pixelated when playing blu-ray movies"

1. Teacher

2. Student

- 3. Teacher -> Student
- 4. Student -> Teacher



Student: Leverages Seed Words and Non-Seed Words

• Student: an embedding-based neural network

-Uses seed words and non-seed words (context) to predict aspects



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Student: Leverages Seed Words and Non-Seed Words

• Student: an embedding-based neural network

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Training Student Using Teacher's Predictions

• Student is trained through the "distillation" objective [Ba & Caruana, 2014; Hinton et al 2015]



segment: "The picture looks very pixelated when playing blu-ray movies"

Training Student Using Teacher's Predictions

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- Student also considers the context of seed words



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Training Student Using Teacher's Predictions

- Student is trained through the "distillation" objective [Ba & Caruana, 2014; Hinton et al 2015]
- Student also considers the context of seed words
- Student predicts aspects even if no seed words appear



segment: "The <UNK> looks very pixelated when playing blu-ray movies"

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Improving Teacher Using Student's Predictions

• Seed words may be **noisy**: only weakly indicative of aspects



Improving Teacher Using Student's Predictions

- Seed words may be **noisy**: only weakly indicative of aspects
- Teacher estimates seed word qualities ... using Student's predictions!



Improving Teacher Using Student's Predictions

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Improved Teacher Predicts Weighted Aspect Probabilities

Improved Teacher:

-Uses seed words and quality estimates to predict aspect probabilities $\langle q^1, ..., q^K \rangle$



T0: Apply Teacher on unlabeled segments (assuming "perfect" seed words)

- S0: Train Student using Teacher's predictions
- T1: Update Teacher's weights (seed word qualities) using Student's predictions
- S1: ... Iterate until convergence



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- Datasets:
 - 1. OPOSUM-Bags&Cases
 - 2. OPOSUM-Keyboards
 - 3. OPOSUM-Boots
 - 4. OPOSUM-Bluetooth Headsets
 - 5. OPOSUM-TVs
 - 6. OPOSUM-Vacuums
 - 7. SemEval-Restaurants-English-
 - 8. SemEval-Restaurants-Spanish
 - 9. SemEval-Restaurants-French
 - 10. SemEval-Restaurants-Russian
 - 11. SemEval-Restaurants-Dutch
 - 12. SemEval-Restaurants-Turkish

<u>OPOSUM</u>

Amazon product reviews

9 aspects / domain: Quality, Looks, Price, ...

SemEval-2016

Restaurant reviews

12 aspects / language: Ambience, Service, Food, ...

Model Comparison

- 1. LDA-Anchors (Lund et al., 2017)
- 2. ABAE: Aspect-Based AutoEncoder (He et al., 2017)
- 3. MATE: Multi-Seed Aspect Extractor (Angelidis & Lapata, 2018)
- 4. Our Teacher-Student framework

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- 4. Our Teacher-Student framework
- Methodology: experiments on 12 datasets separately
 - Training:
 - Use 1M unlabeled segments
 - Use 30 seed words per aspect (extracted by Angelidis & Lapata, 2018)
 - Evaluation:
 - Use 750 labeled test segments
 - Report micro-averaged F1 (average over 5 different runs)

same

seed words

We Leverage the Predictive Power of Seed Words

OPOSUM - Average F1 across 6 product domains

• Teacher and Student-BoW outperform previous approaches

Recent Embedding Techniques Boost Student's Performance

OPOSUM - Average F1 across 6 product domains

- Our framework allows using any type of embedding technique
- Student-BERT outperforms MATE by 29.7% across 6 product domains
- Student-* outperform MATE across all domains and languages

More results in our paper.

Iterative Co-Training Leads to Better Teacher and Student

T<i>: **Teacher** update on round <i> S<i>: **Student** update on round <i>

Most improvement achieved after one round of co-training

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Summary: Leveraging Seed Words in NNs

- Previous work: use seed words for initialization of aspect embeddings
- We instead leverage the predictive power of seed words for training NNs
- Our weakly supervised co-training approach:
 - 1. Use seed words in a bag-of-seed-words Teacher
 - 2. Use **Teacher**'s soft predictions to train a **Student** NN (through distillation)
 - 3. Use iterative Teacher-Student co-training to cope with noisy seed words
- Future work:
 - 1. Discover new seed words with a human in the loop
 - 2. Leverage logical rules
 - 3. Apply to more NLP tasks where classes are indicated by seed words/rules

Thank you!

Contact gkaraman@cs.columbia.edu https://gkaramanolakis.github.io

Extra Slides

Learning with Seed Words

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Image	picture, color, quality, black, bright
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- Seed words are easier to collect than ground truth labels
- Seed words are potentially more powerful than ground truth labels

Results - OPOSUM (product reviews)

• Student leverages non-seed words:

Removing seed words (RSW) in Student-RSW better than Teacher

Results - All Datasets

Restaurant Reviews

• Student-BERT outperforms MATE across all product domains and languages